



François Vigot

26 allée du Moulin de Desclau
33170 Gradignan
00353-857-477-043
fvigot@escem.fr

Consultant - **IT projects**

IT project management, advise, consulting

Professional experiences

January 2012 - June 2012: internship Support Associate, SAP AG, Galway, Ireland.
First level of support and customer assistance in English, French and Spanish.

- Assistance for technical support requests.
- Customer support through SAP websites navigation.

Sept. 2010 - august 2011: Knowledge Management internship at Adeo services, Groupe Adeo.

- Roll out of an innovative knowledge tool. Structuring the tool with the expert staff, user training and training material creation.
- Management of a corporate wiki development. Project management from the specifications phase to the tool roll out on production server. Management of the first user team. Project developed with the SCRUM method.
- Management of a web 2.0 tool development. Collaborative tool based on Tripadvisor & Google Maps. It aimed at facilitate the journeys of Adeo people abroad. Project management from the specifications phase to the tool roll out on production server. Project developed with the SCRUM method.

June 2010 - august 2010: Strategic foresight and competitive intelligence internship at Bancarel SA.

- Implementation of an automated foresight system.
- Opportunities, market and network studies.

Education

2011 – 2012: 3rd year at ESCEM school of management, **Master IT : Advise and ICT Consulting**

2008 – 2010: 1st and 2nd years at ESCEM business school, campus of Poitiers

2006 – 2008: 2 years preparation for the competitive entrance examinations to French business schools (Classes préparatoires HEC S)

June 2006: Bachelor's degree in economics with optional mathematics. Second-class honors.

Skills

Project management: proficiency with MS Project Manager, 6 months experiencing the SCRUM method (Product Owner & Scrum Master for 2 projects)

IT: pack Office, vba, Camtasia – training material creation – MockFlow – prototyping – basic knowledge of PHP, HTML, MySq, Dreamweaver & Joomla !.

Languages: French – native – and Spanish – fluent.

Community activities & Hobbies

2009 – 2010: member and accountant of the ESCEM Students' office, campus of Poitiers.

2008 – 2009: Eki'sem non-profit club, promotion and development of the fair trade in Poitiers.

Hobbies: Surf, swimming, skiing, football, cinema, literature, web 2.0

