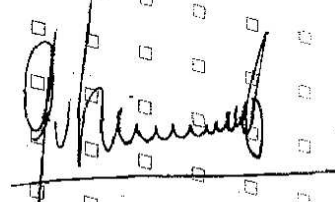


Foundation Certificate in IT-Service Management

presented to

**PHILIPPE HALBARDIER**

Utrecht, 02 November 2006



J.P. van Nieuwstadt  
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