

Meriam BEN MBAREK

Engineer looking for new and challenging engineering opportunities in a telecommunications company offering career growth opportunities

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Software Skills & Technical Certifications

MINI MASTER BUSINESS ADMINISTRATION / Cisco Certified Network Associate/ C2i

- Atoll, Packet tracer, GNS3, HFSS, VMware...
- Mobile radio networks (UMTS, LTE)/MME, S/PGW/ Signalling Protocols :SIP, H.323, MGCP
- Networking knowledge: IP routing, IP/MPLS, VPLS, L2/L3 VPNs, IpSec/SSL
- Symantec, Fortinet, Radius, TACACs, Proxy, IDS/IPS
- Windows Server 2003, 2012 R2 : (AD, Exchange)

- OOP (Java, C++)
- HTML5, CSS3, JS, PHP (Teacher at ISTIC University, 2018)

Work Experience

System Network Engineer at SAFETY AR, Soukra, Avril 2016 – Present

- Deployment and administration of anti-virus software (Kaspersky, Symantec)
- Configure and monitor of **ERP/CRM**
- Administration of sites/ Administration **Windows server 2012 R2**
- Support pre-sales activities, including pre-studies / Technical coordination
- Training Pre Sales, **(IT & IP) Huawei**, HALP CENTER (SIMOP), 2017

System Administrator at SOSERCO, Lac Tunis, 2016 (3 months)

- Maintain Network Infrastructure
- Troubleshoot Computer and Network issues
- Software Install and Configuration
- **Testing software** to identify problems and resolve them with the development team.
- Write the software user manuals Support users in Computer Software.

Technical support, Bouygues Telecom at Teleperformance, 2014 (5 months)

- Deliver service and support to end-users using and operating automated call distribution phone software, via remote connection or over the Internet,
- Gather customer's information and determine the issue by evaluating and analyzing the symptoms
- Diagnose and resolve technical hardware and software issues involving internet connectivity, email clients, IPTV, VOIP and more

Education

Higher Institute of Computer and Communication Techniques

Engineer's degree, Computer Science and Telecommunications, 2015

Final Year Project Trainee (5 months) : *Dimensioning and planning of LTE Network*

Higher Institute of Sciences and Technology

Licentiate degree, Science and Technology of Information and Telecommunications, 2011

Final Year Project Trainee (5 months) : *Design and Simulation of Microstrip Patch Array Antenna for Wireless Communications*

Trainees

Trainee at Tunisie Telecom, Service DATA, 2015 (1 month)

- Duties included LAN/WAN daily operations: *Router & switch Cisco configurations/ACL.*
- Lead team on the implementation network

Trainee at Tunisie Telecom, Roaming Direction Acces Radio, 2014 (5 months)

- Understand 4G LTE.
- Dimensioning and planning of LTE

Trainee at OACA Tunis Carthage, RSFTA, 2013 (1 month)

- *Configuration Network on Packet Tracer [Routing, DHCP, NAT, ACL...]*
- *Configuration of Cisco Router*

Area of Interest

Reading, Traveling, Volunteering to the “**Tunisian Red Crescent**” [A.P.S and C.P.S.E]

Associations Memberships : **ONFP / Jasmine Foundation**

2016 : Training, **SOFT SKILLS, CORP**, <http://www.corp.tn/candidats-corp-city>, Three Days

2015 : Workshope, **ELSEVIER**, "Carer Building Workshop for STEM Women Scientists", Four Days