Stéphane GOUNAUD

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IT Services & Projects Manager

More than **15 years in transversal positions** (IT, Quality, General Services) More than **10 years with direct and functional reports** (Management of 50+ people) Experiences in **multicultural**, **international and complex environments**

SKILLS

• Management, Projets et Services

- Direct and functional management over different countries (Europe, North Africa, India, etc.)
- Quality, costs and timeframe insurance
- Budgets definition and follow-up (10 M\$)
- Management of Key projects (Prince2 methodology)
- Service Level Management (SLO, SLR and SLA) as customer (contractors) and service provider
- Optimization of relationships and processes inside IT organization and with other organizations

• Information Technology / Information Systems

- IT Infrastructure: System (1 500 servers), Storage (1.3 PB, 30 Filers NetApp), Network, Telecom
- OS: Unix/Linux, Windows
- IT languages and programming: HTML, JavaScript, PhP, MySQL, Shell, Perl, Awk, C/C++, Compileurs
- MS Office and VBA

Quality and Security

- ISO 9001, ISO/TS 16949 et ISO/IEC 17799
- Management of Quality Management System (QMS) and of Business and Disaster Recovery Plans (BCP, DRP)
- Internal and external Quality and Security audits
- Writing and follow-up of processes and related indicators (KPI)

• Miscellaneous

- Languages: French native language // English professional, fluent // Notions in Spanish and Italian
- Internal & external communication
- Facilities Management

EXPÉRIENCES ET EDUCATION

XPÉRIENCES ET EDUCATION	
• STMicroelectronics (13 years)	
 IT Project Manager (Manufacturing IT infrastructure) 	(Since 2012)
Central IT – 15 sites, 9 countries	
 ICT Services Manager (CAD Infrastructure) 	(2008 - 2012)
Central IT – 2 000 users, 11 sites, 5 countries	
 Quality, Methods & Tools Manager 	(2005 - 2008)
Crolles site management – 5 000 impacted people	
 Site IT Coordinator 	(2002 - 2005)
Crolles site management – 5 000 impacted people	
 CAD Infrastructure Webmaster 	(2000 - 2002)
Central R&D – 10 000 internal & external users	
 Mentor Graphics – Emulation group (4 years) 	
 Software Engineering Group Leader 	(1997 - 2000)
Central IT – 60 users	
• Marine Nationale (10 months)	
 Software developer & volunteer teacher 	(1995 - 1996)
• Université Pierre et Marie Curie (8 cumulated months)	
 Microelectronics and software developer 	(1994 - 1995)
• Education	
 Prince2 Practitioner (Projet Management) 	(2013)
 Auditor for ISO/TS 16949 and ISO/IEC 17799 	(2003/2004)
 DEA (BAC + 5) de Micro-Électronique et Micro-Informatique 	(1995)

EXPERIENCES, SKILLS AND ACHIEVEMENTS (DETAILS)

STMicroelectronics

Semiconductor company (R&D, Design and Manufacturing) – ~ 53 000 employees

IT Project Manager (Manufacturing IT infrastructure)

ICT Group - Central IT

Key projects management

Budget management Functional management

Reporting

15 sites, 9 countries: China (Long Gang, Shenzhen) France (Grenoble, Crolles, Rousset, Tours), Italia (Agrate, Catania), Malaisia (Muar), Malta (Kirkop), Morocco (Bouskoura), Philippines (Calamba), Singapore (Ang Mo Kio, Tao Payoh), Switzerland (Geneva)

Projects management for Manufacturing Applications Infrastructure:

- Standardization of the Infrastructure setup including Security pre-requisites
- Identification and replacement of the obsolete material
- Minimization of the operation risks
- Anticipation of the organic growth related to the Infrastructure usage
- Setup up of the Infrastructure for different Manufacturing Applications

ICT Services Manager

June 2008 - May 2012

Since June 2012

ICT Group - Central IT - CAD Infrastructure environments - Western European R&D and Design sites - 2 000 users 11 sites, 5 countries: France (Grenoble, Crolles, Paris, Rousset), Finland (Nummela, Oulu, Tampere, Turku), Morocco (Rabat), Belgium (Zaventem), Switzerland (Geneva)

Direct and functional management SLO, SLR and SLA management Budget management Key projects management Reporting

- Service Level Management (Quality, costs, timeframe)
- Budget definition and follow-up for IT Infrastructure
- IT projects and IT infrastructure setup follow-up
- Communication between IT organization and Business divisions
- Organization of the Support escalation

Quality, Methods & Tools Manager

July 2005 – May 2008

Crolles site (France) -Site Management (General Services, ESH, Partnerships, etc.) - ~5 000 employees

Croues site (France) – Site Manager ISO 9001 and ISO/TS 16949
QMS and BCP (DRP, etc.) mgt
Quality and Security audits
Direct and functional management
Key projects management
Facilities Management
Internal communication
Intranet

- Quality management and work methodology improvement
- Management of the General Services and intra-site communication
- Coordination of the relationship between the General Services department and the other departments
- Office layout projects management (~700 people)
- Technical consulting and projects management to improve the work methods thanks to IT tools in the General Services, ESH and warehouse departments: Facilities Management, physical access requests, product follow-up, etc.

Site IT Coordinator

MS Office and VBA

Sept. 2002 - July 2005

Crolles site (France) – General Services & IT Infrastructure

ISO 9001 and ISO/TS 16949 ISO/IEC 17799

ISO/IEC 17/99
Processes, procedures, indicators
Quality and Security audits
Direct and functional management
Key projects management
Internal communication
Intranet
MS Office and VBA

- Coordination of the relationship between the IT teams from all the organizations on site
- Organization of the IT accesses, accounts and materials requests management
- Supervision of the IT support escalation for the Crolles2 Alliance (level 3 support)
- Definition and deployment of the QMS, and improvement of the work methodology for the General Services and IT Infrastructures department
- Improvement of the General Services and IT Infrastructures department communication

CAD Infrastructure Webmaster

Dec. 2000 - Sept. 2002

Central R&D – CAD IT Infrastructure for Microelectronics Design R&D

Direct and functional management Intranet and Extranet HTML, JavaScript, PhP, MySQL Shell, Perl, Awk Processes, procedures, indicators

- Management of the intranet/internet tools for the microelectronics libraries distribution and documentation
- Administration of the customer complaints management tool
- Improvement of the work methodology for the team in charge of the libraries distribution and documentation
- Help in the deployment of intranet services into other divisions (distribution, documentation, customer complaints management)

Mentor Graphics – **Emulation Group**

R&D and manufacturing of hardware simulators for microelectronics CAD \sim 60 employees Site des Ulis (France, Essonne) – Env. 50 pers.

Leader Méthodes, Outils et Distributions

IT team

Compilators

Processes, procedures, indicators Direct and functional management Intranet HTML, JavaScript, PhP, MySQL Shell, Perl, Awk C/C++

- Administration of the development tools and electronics CAD software
- Customer releases management
- Definition and deployment of software development methodology and improvement of the customer releases management
- Creation of an intranet portal for the communication and the customer complaints management

Marine Nationale (French Navy)

Naval air station in Hyères (France, Var).

Software developer & volunteer teacher

Appelé du Contingent

Oct 1995 - Aug 1996

Jan. 1997 - Dec. 2000

Bureau du Service Intérieur (BSI) : General Services

MS Office and Macros Excel Training

- Tool and database development to manage people located on the Hyeres Naval air station
- Volunteer teacher (tutoring) for college students

Université Pierre et Marie CURIE (Paris VI)

MASI CAO-VLSI Lab Paris (France).

Microelectronics and software developer

Trainee at CEA

1994 - 1995

DEA Micro-électronique et Micro-informatique

Microelectronics design Language C Shell, Perl, Awk

- Creation of generator for fully parametrized IEEE floating point operators in standard microelectronics cells (publications ICSPAT'95 et ICM'95)
- Design and functional validation of an AMD 2901 and a RISC processor, from specifications to the masks design

EDUCATION (DETAILS)

- 2013 : **Prince2 Practitioner** certification (Project Management)
- 2004 : Auditor for the norm **ISO/IEC 17799** (IT Security)
- 2003: Auditor for the norm ISO/TS 16949 (ISO 9001 evolution for automotive)
- 1995: **DEA** (**BAC** + **5**) **de Micro-Électronique et Micro-Informatique**, Architecture specialization (MASI CAO-VLSI Lab at P. et M. Curie University, Paris-VI, France)
- 1990 : Bachelor Mathematics and Physics (Lycée François Villon, Les Mureaux, Yvelines, France)

MISCELLANEOUS

Associations

• Councilor (Les Adrets, France) – Communication, Planning, Security, Tourism & Events

2008 - 2010

• Deputy Head of Finance for the 6th World Firefighter Games

2000

• Writing and advertising for student newspaper and active member for the association AEEA

1992 – 1994

- Sports : Skiing, hiking
- Other hobbies
 - Detective and historical novels
 - Gardening
 - Arcade and simulation games