## **Stéphane GOUNAUD**

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# IT Services & Projects Manager

More than 15 years in transversal positions (IT, Quality, General Services) More than 10 years with direct and functional reports (Management of 50+ people) Experiences in multicultural, international and complex environments

# SKILLS

#### **Management, Projets et Services**

- Direct and functional management over different countries (Europe, North Africa, India, etc.)
- Quality, costs and timeframe insurance
- Budgets definition and follow-up (10 M\$)
- Management of Key projects (Prince2 methodology)
- Service Level Management (SLO, SLR and SLA) as customer (contractors) and service provider
- Optimization of relationships and processes inside IT organization and with other organizations

## **Information Technology / Information Systems**

- IT Infrastructure: System (1 500 servers), Storage (1.3 PB, 30 Filers NetApp), Network, Telecom
- OS: Unix/Linux, Windows
- IT languages and programming: HTML, JavaScript, PhP, MySQL, Shell, Perl, Awk, C/C++, Compileurs
- MS Office and VBA

#### **Quality and Security**

- ISO 9001, ISO/TS 16949 et ISO/IEC 17799
- Management of Quality Management System (QMS) and of Business and Disaster Recovery Plans (BCP, DRP)
- Internal and external Quality and Security audits
- Writing and follow-up of processes and related indicators (KPI)

■ DEA (BAC + 5) de Micro-Électronique et Micro-Informatique

#### Miscellaneous

- Languages: French native language // English professional, fluent // Notions in Spanish and Italian
- Internal & external communication
- Facilities Management

#### Ex

XPÉRIENCES ET EDUCATION		
•	STMicroelectronics (13 years)	
	<ul> <li>IT Project Manager (Manufacturing IT infrastructure)</li> </ul>	(Since 2012)
	Central IT – 15 sites, 9 countries	
	<ul> <li>ICT Services Manager (CAD Infrastructure)</li> </ul>	(2008 - 2012)
	Central IT – 2 000 users, 11 sites, 5 countries	
	<ul> <li>Quality, Methods &amp; Tools Manager</li> </ul>	(2005 - 2008)
	Crolles site management – 5 000 impacted people	
	<ul> <li>Site IT Coordinator</li> </ul>	(2002 - 2005)
	Crolles site management – 5 000 impacted people	
	<ul> <li>CAD Infrastructure Webmaster</li> </ul>	(2000 - 2002)
	Central R&D – 10 000 internal & external users	
•	Mentor Graphics – Emulation group (4 years)	
	<ul> <li>Software Engineering Group Leader</li> </ul>	(1997 - 2000)
	Central IT – 60 users	
•	Marine Nationale (10 months)	
	<ul> <li>Software developer &amp; volunteer teacher</li> </ul>	(1995 - 1996)
•	<b>Université Pierre et Marie Curie</b> (8 cumulated months)	
	<ul> <li>Microelectronics and software developer</li> </ul>	(1994 - 1995)
•	Education	
	<ul> <li>Prince2 Practitioner (Projet Management)</li> </ul>	(2013)
	<ul> <li>Auditor for ISO/TS 16949 and ISO/IEC 17799</li> </ul>	(2003/2004)

(1995)