

# Ahmed Gamal Abdel Fatah

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**Nationality** Egyptian  
**Birth Date** 27<sup>th</sup> December 1992  
**Marital Status** Single  
**Military Status** Postponed  
**Languages** Arabic - Native Language  
English - Fluent Read/Write/Speak

## PERSONAL STATEMENT

I am an experienced and motivated IT Employee accomplished in delivering secure resilient systems on time and budget to meet business needs.

I'm an adaptable and efficient team player with excellent communication skills at all levels. I'm looking for a role where I can develop my skills further, researching new technologies and reveling in new challenges.

## EDUCATION

- BSc (Computer Science) **Faculty Of Computers And Information**  
University of Menofia "2010 - 2014"

## EMPLOYMENT HISTORY

- **IT Specialist at Kuwait society of engineers** (March 2016 – Now)

### Description:

- Administering Microsoft Active Directory, DNS, DHCP.
- Troubleshooting End Users Hardware and Software Problems.

- **IT Specialist at Town Team** (December 2014 – March 2016)

#### **Description:**

- Administering Microsoft Active Directory, DNS, DHCP.
- Designing and implementing a VPN Solution between all branches, Factory, and Head Office, by Cyberoam and NetGenie devices.
- Implementing and supporting Retail PRO software and making a policies for using it inside the Head Office and at 52 branches.
- Giving training to all staff that work on Retail PRO to start working on the system.
- Making the permissions for using the Retail PRO by user's need.
- Implementing Kaspersky Security center for managing all issues regarding antivirus, and blocking USB inside the Head Office, Factory, and 52 Branches by using central administration system at Head Office.
- We connected all attendance machines at branches to be accessed from Head Office to support the HR team to collect attendance report.
- Troubleshooting End Users Hardware and Software Problems.

- **Technical Support at Raya Contact Center** (August 2014- September 2014)

**Description:** Technical Support of Etisalat UAE Project, Handling Land Line, ADSL and IP TVs Problem

#### **Technical Skills**

- CCNA Very Good Background.
- MSCA Very Good Background.
- Very Good Java Programming Background.
- Very Good Object Oriented Background.
- C++ Developing Background.
- Android Developing Background.
- Microsoft Office.
- Microsoft Project.
- MS SQL 2000.
- LAN / WAN VPN.
- Windows Server.
- Retail Pro

#### **PERSONAL Skills**

- High Ability to learn new technologies and sciences quickly.
- Advanced Research Abilities.
- Ability to work under pressure and good team work player.
- Attend seminars in Communication Skills, Presentation Skills, Time Management, Creative Thinking, Problem Solving, and Self Learning.