

# **BANI ISSAM**

### PERSONAL SITUATION

Tunisia

Married

Born: 28 May 1986

## **ADDRESS**

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# **Quality Coordinator**

### **Education**

2013 : International Certificate of Consultant African Quality Institute (AQI)

2010 - 2011: Postgraduate in Quality

2005 - 2009: Master degree in Biotechnology

2004 - 2005: Bachelor degree in Sciences

# **Professional experience**

May 2014 Today Quality Consultant & Quality Manager "Saphir\_consult"

Saphir consult

- Conduct internal quality audits and summarize audits findings in summary reports

- Assistance in the implementation of a quality management system
- Provide training sessions in quality, environment, and occupational Health/Safety (QHSE).
- Assistance in the implementation of an occupational health/safety
- Determining best measures of project efficiency

January 2013 May 2017 **Quality Management and Biological Science Teacher** 

Central University

January 2013 April 2014 Assistant HSE manager & Health and Safety Manager

Hotel The Orangers Beach Resort

- keep and maintain all HSE records required by the Management System, (ISO 9001, ISO 14001, ISO 22000 and OHSAS 18001).
- Development of quality improvement plan.
- Conduct and coordinate regular quality audits QHSE
- Tracking of different quality control.
- Coordinate Safety training for all employees
- Participate as JOHSC\*committee member (Joint Occupational Health&Safety Committee)
- Identify potential risks Assist staff with the elimination and/or mitigation of hazards.
- Review Risk Assessments and Task Safety Analysis and otherwise assist the plant section and others as necessary to develop and maintain safe working procedures for the effective control of worksite and associated office activities.

September 2011 May 2013 Biological Science Teacher Private School POLE

November 2011 December 2012 Producing and HSE Manager Agrumes du Golfe Plus

- Validate the Production planning.
- Identification of production need
- Tracking quality control. Stock management.
- Tracking the process of each export.
- Validate the compliance of products with the specifications customers and standards of the Tunisian and European regulations.
- Approve finished product by confirming specifications and conducting visual and physical inspections Record, review and report on the results of inspections and audits Verify & record corrective actions arising from audits and product inspections
- Perform incoming inspections & quarantine non-conforming materials (as required) Coach and mentor employees on originating nonconformance reports

# **Training**

<u>March-June 2011</u>: Practicum named « Contribution to the establishment and implementation of an Integrated Management System In accordance with standards: "ISO 9001, ISO22000, ISO14001 and OHSAS 18001"

August 2010 :

Internship experience within the company of Poultry processing (SAVOL) in quality control department

July 2010:

Practicum in the Hygienic Service in a hotel

July 2009:

Training course in bacteriology department in a hospital

February / April 2009:

Research internship in the laboratory of Pharmacology from the Faculty of Medicine as part of my project study

June 2006:

Practicum in the company of canned fish.

June 2006:

Training in a company freezing of fish and seafood.

#### Certifications

- 1. Professional training entitled « Microbiological Analysis of Water and Foods: Classical techniques and molecular biology» (Interpretation of results based on standards applicable).
- Training about: Environmental Management System ISO 14001:2004, "INNORPI".
- 3. Training about: Food safety management system ISO 22000:2005.
- 4. Training in the First Aid and Fire Safety.
- 5. ISO 15189:2012 Medical Laboratories Requirements quality
- 6. ISO 9001:2015 Quality Management Systems

## **Projets**

1. La Rochette : **SENEGAL** : - Measures of project efficiency

- Training sessions in quality

- Training in the Quality management software "QUALIPRO"

2. AGEIM: BURKINA FASO: - Measures of project efficiency

- Training sessions in quality

3. SGS laboratory : **TUNISIA**: - Measures of project efficiency

- Training sessions in quality

- Training in the Quality management software "QUALIPRO"

### Other skills

- 1. Working with different expert (Consultants and auditors).
- 2. Internal Quality Audit
- 3. Corrective, Preventive and improvement Actions
- 4. Quality Tools (5M, 8D,...)
- 5. Computer skills: Word, Excel, PowerPoint...

# Languages

Arabic: mother tongue

French: read, written and spoken

English: read, written and spoken

### Other informations

- \* Hobby: Swimming, Internet, Music ...
- \* Driving licence, category B.